

We understand the challenges posed by the current economic climate, especially for small businesses. We are committed to supporting small businesses impacted by our gas street works and look forward to assisting you throughout the claims process.



Best regards  
Paul Patrick  
Lead Delivery Engineer  
Cadent Gas

# Small Business Compensation

## Key Information & Claims



@ [CS.busclaims@cadentgas.com](mailto:CS.busclaims@cadentgas.com)

## Qualifying Criteria

A clear loss of <b>gross profit</b> as a direct result of our gas street works	The business must have an aggregate annual turnover <b>less</b> than <b>£2.528m</b> .	Required information must be submitted within <b>6 months</b> of the completion of our gas street works	The business has <b>remained open</b> for trade for the duration of the gas street works
Our gas street works have taken place for more than <b>28 consecutive days</b>	Written intent of your intention to claim must be submitted within <b>3 months</b> of the completion of our gas street works	The business must depend on <b>direct</b> custom to the premise to enable normal trade	The loss of gross profit must be <b>more than 2.5%</b> of the aggregate annual turnover of the business, or group, for the financial year ending before the completion of the gas works. (minimum £500 applies)

## Examples of Supporting Information

To help us fully understand the impact of our works to your profit, you will need to supply Cadent with some financial information. As each business is unique, we may need to request more information, but the below are examples of what we will need you to provide...

Previous annual accounts (preferably audited accounts if available) for the three years before the claim. If the business has been trading for less than three years, accounts from the beginning of trade will be required.	VAT returns for 3 years prior to our work and the year in which the work occurred	Breakdown of sales transactions before and during the claim period
Accounts for the year of the disruption	Balance Sheets	Business statement of losses

**Note: If the business has only been open 9 months [for example] VAT returns for this period would be required**

## How To Start Your Claim

Go to <https://cadentgas.com/in-your-area/search-for-your-location/sbc> or scan the QR code to go to our website which contains further information and a claim form.

If you have any questions regarding a claim, please get in touch with us at [CS.busclaims@cadentgas.com](mailto:CS.busclaims@cadentgas.com)

