

We are Cadent

Your Gas Network

We **look after the gas pipes** in your area. We're committed to keeping you **safe and warm**.

We bring gas to 11 million homes and businesses throughout the West Midlands, North West, East of England and North London.

Our networks

- 1 North West
- 2 West Midlands
- 3 East of England
- 4 North London



Did you know ?

- We own 131,000km of gas pipeline in the UK – that's enough to wrap around the moon 12 times.
- Each year we upgrade enough gas pipe to stretch all the way from London to Rome.



What we **do** ✓

- We look after the main gas pipe that supplies your area, as well as the smaller pipe branching off from it that brings gas to your home/business.
- We maintain, repair and replace gas pipes to ensure the safe and reliable flow of gas now and long into the future.
- We manage the National Gas Emergency Service for all gas customers in the UK. If something goes wrong, we are the first point of call to make sure it's dealt with calmly, quickly and safely.
- We connect homes and renewable gas suppliers to our network.
- We work with local businesses to expand and develop our network.
- We provide extra care for those who might need it in a gas emergency.

What we **don't** do ✗

- We don't produce gas.
- We don't own the gas that flows through our pipes – we only bring it to you.
- We don't repair gas appliances.
- We don't send out gas bills.
- You do not pay your gas bill to us. However, the work we do is included in your bill. Around 20% of your overall bill – which you pay to your supplier – goes towards looking after the gas pipes and running the National Gas Emergency Service.

For more information, visit [cadentgas.com](https://www.cadentgas.com) or contact us:

0345 835 1111

wecare@cadentgas.com

Find us on social:



Smell gas? Suspect carbon monoxide?

Call the National Gas Emergency Service **free** on 0800 111 999*

*All calls are recorded and may be monitored.